

Guidelines for leaving the property empty during the Christmas period

- Do not switch off the boiler on your last day. Ensure the heating is programmed to come on at least twice per day.
- Ensure the radiators in your rooms are turned on, it is vital to get some heat throughout the property and keep the heating pipework from freezing. Burst pipes can cause thousands of pounds worth of damage to a property, keeping the heating on the timer but at a lower setting will prevent this.
- Ensure the property is secured, i.e. all windows closed, rear gates and rear doors locked.
- Ensure all rubbish has been disposed of.
- Please do not leave uncleared food waste in the kitchen, it's an easy way to attract mice and rats while your away.
- Make sure you do not leave valuables at the property during the holidays, take your laptop home with you and anything else that could be at risk.
- Please ensure you inform us of any maintenance issues that need to be sorted while your away.